



THE STANDARD IN SOCIAL PERFORMANCE ASSESSMENT

CERISE SPI4 is a social performance audit tool to help financial service providers achieve their social mission. Since 2001, microfinance institutions worldwide have used CERISE SPI to assess and improve policies, procedures and products.

Today in its fourth version, the SPI4 is aligned with the Universal Standards for Social Performance Management promoted by the Social Performance Task Force, which include the Smart Campaign Client Protection Principles.

SPI4 brings together industry standards under one tool, offering a common language for reporting to investors, funders and regulators.

Join the 400+ financial service providers worldwide who have adopted CERISE SPI4's unifying approach to social performance management.

CONTACT US TO KNOW MORE ABOUT OUR TOOLS AND SERVICES

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BECAUSE HAVING A SOCIAL MISSION IS NOT THE SAME AS ACHIEVING IT

You can't manage what you don't measure. Social performance management refers to the systems that organizations use to achieve their stated social goals. SPI4 guides you on the SPM journey.

- ▶ Learn how to build mission-driven management systems while assessing your practices
- ▶ Showcase your social achievements with the SPI4 social dashboard
- ▶ Reduce time spent on social reporting
- ▶ Compare results to peer benchmarks, to get a fresh perspective see where to focus improvement.



CERISE'S OFFER FOR FINANCIAL SERVICE PROVIDERS

Online and on site trainings on SPM and SPI4

Coaching and help desk support for social audits

External assessments

Post assessment support

- Benchmark reports
- Prioritizing recommendations, implementing action plans

Technical assistance

- Refining social impact strategies
- Identifying and reporting social indicators
- Designing social dashboards
- Improving processes and systems
- Training and coaching staff to embed SPM

DOWNLOAD SPI4 AND AUDIT RESOURCES FOR FREE

The SPI4 questionnaire, SPI4 Audit Guide, templates and other resources to conduct an audit can be accessed for free at www.cerise-spm.org.

Financial service providers can use SPI4 to self-assess, or work with an external auditor for a more in-depth and objective assessment. A SPI4 audit involves three phases: preparation (1-2 days), field visit and interviews (2-6 days), reporting and action planning (1-2 days).

In exchange for using SPI4 for free, CERISE requests users to inform us on the use of SPI4 and to send us the completed SPI4 questionnaire, for confidential entry into our benchmarking database.